

CMC MEMBERS ANNUAL SURVEY 2023



Please complete by **Tuesday, 30th June 2023** and email to: engage@cehl.com.au
or post to **Common Equity Housing Ltd, Reply Paid 80459, Carlton South VIC 3053** (no stamp required).

What Co-op are you from:

SECTION ONE - Reporting Questions

Thinking about your Co-op

	Very satisfied	Fairly satisfied	Neutral	Fairly dissatisfied	Very dissatisfied	No opinion
How satisfied are you with the services provided by your Co-op?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How satisfied are you that your views are being taken into account by your Co-op?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any further feedback or comments about your Co-op?

Thinking about CEHL

	Very satisfied	Fairly satisfied	Neutral	Fairly dissatisfied	Very dissatisfied	No opinion
How satisfied are you with the services provided by CEHL?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How satisfied are you that your views are being taken into account by you CEHL?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How satisfied are you with the way CEHL manages repairs and maintenance?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any further feedback or comments about CEHL?

SECTION TWO - Questions about how CEHL communicates and engages with you

CEHL Communicating With You

How do you prefer CEHL to communicate with you?
Please order 1 to 6 (1 being your most preferred method)

Email	Printed via post	Phone call	SMS Text	In Person	Via your Co-op
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Is there another way you would prefer us to communicate with you?

Is there anything preventing you from contacting CEHL?

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	If yes, please give us details below:

Do you read and enjoy the new look CEHL monthly newsletter, Co-operatively Speaking?

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	Could you please tell us your thoughts, suggestions and feedback on the new look Co-operatively Speaking below:

CEHL Coming to Your Region

Would you be interested in attending events where CEHL team members come to your region offering information, training and networking?

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	If no, could you please tell us why below:

If yes, what days and times suit you best

Weekdays during the day	Weekdays during the evening	Saturday during the day	Saturday during the evening	Sunday during the day	Sunday during the evening
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION THREE - Optional - Enter to win a voucher!

Would you like to go into the draw to win a gift voucher! If yes, please let us know who you are!

- If you filled in section one only, you could win a \$50 voucher.
- If you filled in sections one and two, you could win a \$100 voucher.



Name:

Email: Phone: